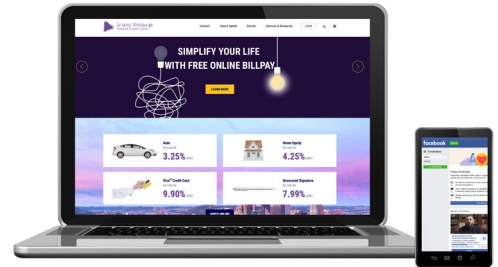


Greater Pittsburgh
Federal Credit Union

New Technology Is On Its Way!

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Toll Free - 1.888.673.7224
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In February, our core system, the engine that drives all credit union services, will be upgraded to support new and expanded technologies. As an Online Banking user, you'll see enhanced functionality and greater convenience. Our Mobile Banking app will also see significant updates.

You'll enjoy an enhanced Home Banking and Mobile Banking experience!

IMPORTANT:

- **Online Banking, Mobile Banking, and Bill Pay will be UNAVAILABLE on Saturday, February 1, 2020, Sunday, February 2, 2020, and Monday, February 3, 2020.**
- **On Tuesday, February 4, 2020, all systems will be back up, including Online Banking & Mobile Banking.**
- **You'll need to re-enroll in Online Banking by creating a User Name, new password, (minimum 8 characters, 1 upper, 1 lower and 1 special character) and security question plus download your new Mobile App.**

Closure Dates:

The system will be down February 1st, 2nd, and 3rd, 2020 with no Home Banking or Mobile Banking available. Offices will be closed on February 3rd but will reopen on February 4th. The conversion will be fully complete on February 4th when the new system goes live.

You Can Still Access Your Money:

- Write a check
- Use your ATM or Debit Card at any ATM or merchant location
- Use your Greater Pittsburgh FCU Credit Card
- Withdraw appropriate cash before we close on Friday, January 31, 2020.

We appreciate your patience!

If you have any questions, call **412.621.6800**. Or, for the latest updates, watch our website at www.greaterpittsburghfcu.org.

Sincerely,

Darlene Hochendoner, CEO